



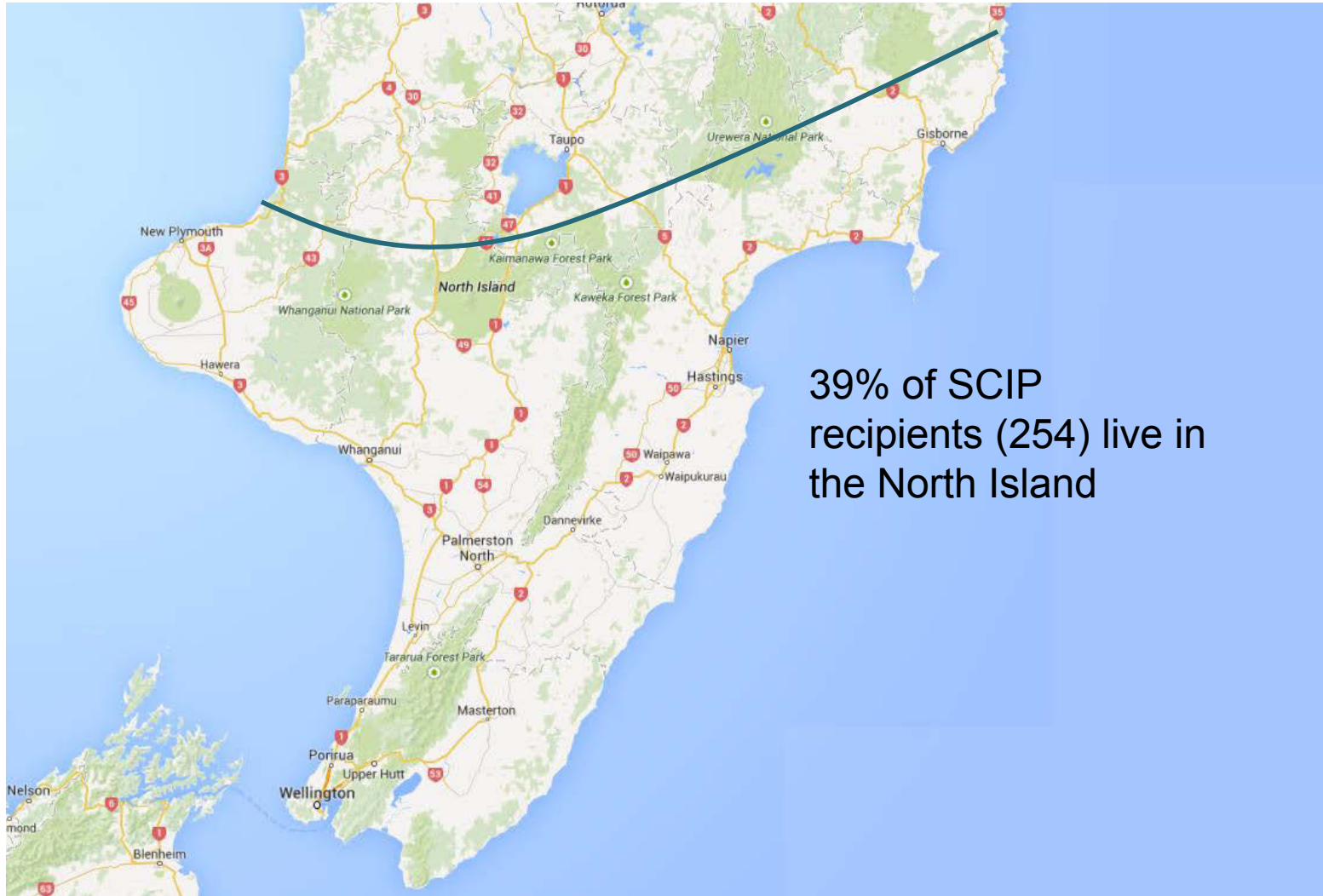
NTA AND TRAVEL ISSUES FOR NORTH ISLAND PATIENTS

April 2015

SCIP – North Island Patients

- Background
 - North Island centres
 - Population numbers
- Wellington Service
- NTA and Travel Issues
- Overcoming distance problems

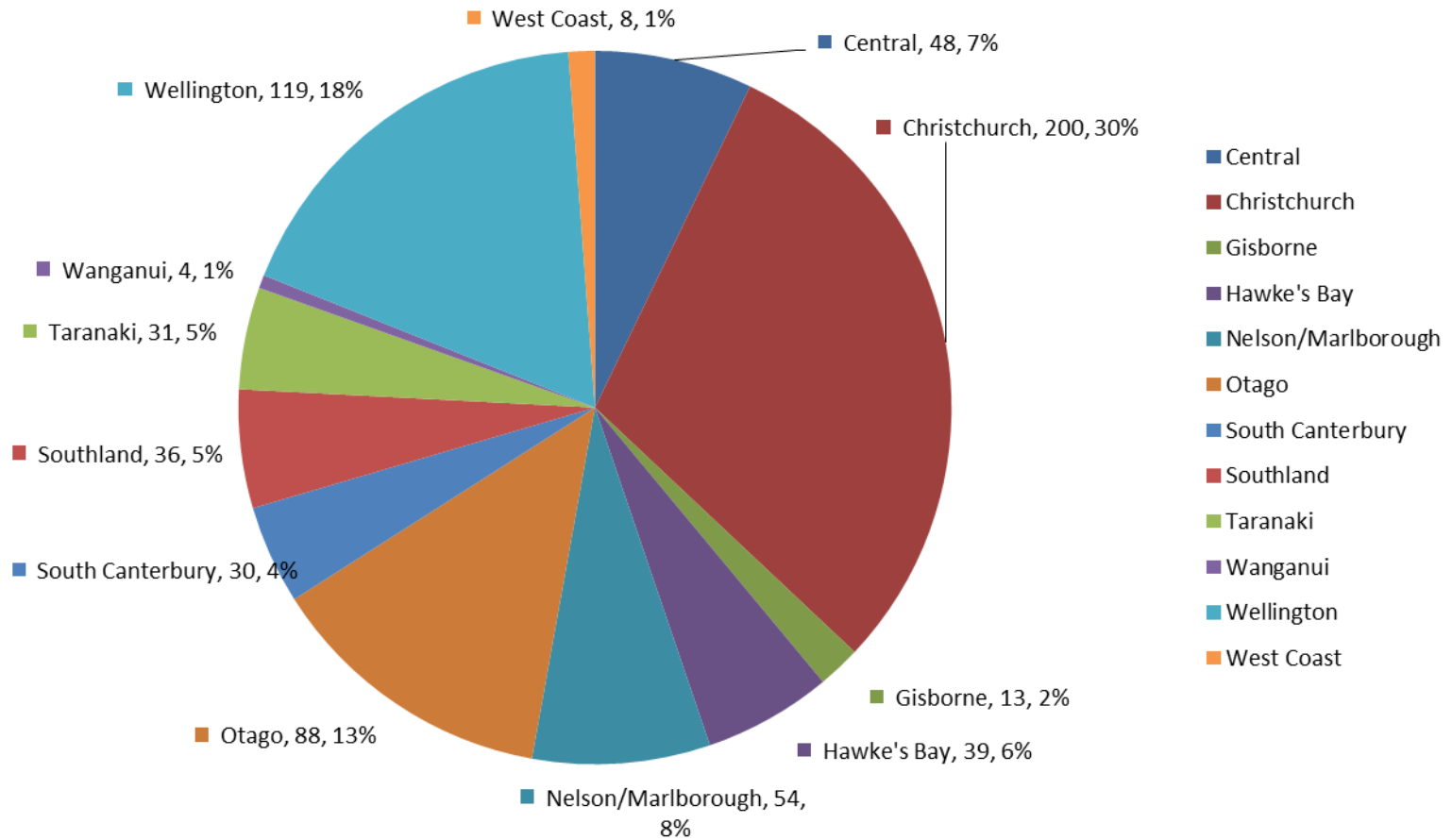
SCIP – North Island Patients



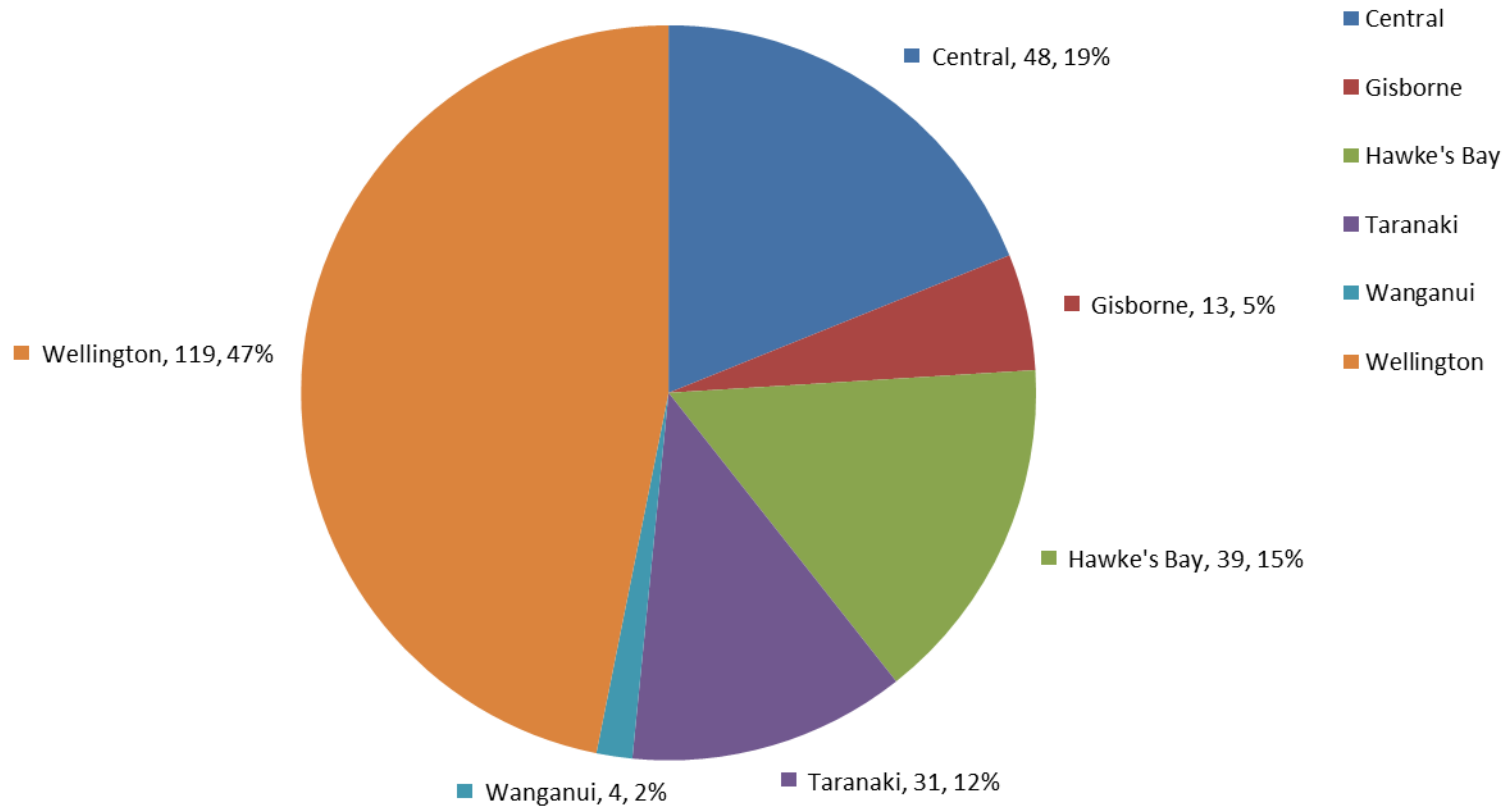
Population

REGION	ADULTS	CHILDREN	TOTAL
Central	31	17	48
Christchurch	153	47	200
Gisborne	10	3	13
Hawke's Bay	29	10	39
Nelson/Marlborough	44	10	54
Otago	66	22	88
South Canterbury	17	13	30
Southland	30	6	36
Taranaki	14	17	31
Wanganui	2	2	4
Wellington	81	38	119
West Coast	5	3	8
	482	188	670

SCIP Recipients - Children and Adults - All Centres



SCIP Recipients - Children and Adults - North Island



Wellington Service

- A small service was first opened in 2012
 - Only provided Habilitation
 - Provided visiting services to those in the greater Wellington region
- The addition of other outpatient services considered in late 2013
- Palmerston North and Wellington considered as options
- Palmerston North discounted
 - Difficulties of access / service from Christchurch
 - Staffing
 - Weight of numbers in Greater Wellington and Central regions

NTA Travel and Regulations

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National travel assistance

If you are eligible for travel assistance, you may be able to claim for kilometers traveled by private car, public transport, accommodation, and specialised transport (such as taxis, mobility taxis, or air travel).

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Downloads

- [National Travel Assistance Registration Form \(pdf, 126 KB\)](#)
- [National Travel Assistance Claim Form \(pdf, 137 KB\)](#)

Related areas

- [National Travel Assistance Scheme](#)

Contact

Call the Sector Services Contact Centre to find out more:
0800 458 448

Mon, Tue, Thu, Fri: 8am – 5pm
Wed: 9.30am – 5pm

NTA Travel

- Guidelines provided by the MoH
- Administered at DHB level
 - Regulations with respect to distance – 350 km for air travel
 - Regulations with respect to travel across water

Addressing issues of distance

- Managing patient appointments
- Continue to liaise with the DHB re: travel for patients
- Remote MAPping
 - MAPping of patients via the internet through a local provider (in conjunction with School, Hearing Therapist)
 - Troubleshooting
- Travelling clinics
 - SCIP travel to patients (subject to staffing)
- Local Providers (in the longer term)
 - DHB Audiology services
 - Hearing Aid Clinics

SCIP – Managing Patient Appointments

- Determining the best course of outpatient appointments case-by-case
 - Is an appointment necessary at this juncture?
- Managing the acute care phase
 - Initially patients within 6 months of switch-on will remain under care of SCIP in Christchurch
 - There are 7 appointments (including Assessment and Surgery) in the first 3 months
 - From 6 months there are 3 appointments in the rest of the first year
- There may be an expectation of an annual visit by the patient to the clinic after 12 months

Issues in partnering with local providers

- Small recipient numbers
- Staff turn-over
- Training
- Additional equipment costs in the centres
- Competing interests of the local provider
 - Diagnostic clinics at DHB level
 - Hearing aid profits at Hearing Aid clinics
- Part-time coverage

Future developments

- Local clinics depending on recipient numbers and resources
- Other centres have these issues (such as the lower South Island) and we need to address these issues of distance for these patients also

Questions?