



Southern Cochlear Implant Programme

Christmas and New Year Hours 2017- 2018

SCIP offices in both Wellington and Christchurch will **close at 12 noon on Friday 22 December 2017**. Both offices will **re-open at 8.30am on Monday 8 January 2018**. Some restricted services are available during office closure, with the exception of weekends and public holidays.

We will be on restricted hours over the Christmas and New Year break

Friday 22 December	Clinics Close 12 noon
Monday 25 December	CLOSED - NO SERVICE
Tuesday 26 December	CLOSED - NO SERVICE
Wednesday 27 December	CLOSED - EMERGENCIES ONLY
Thursday 28 December	CLOSED - EMERGENCIES ONLY
Friday 29 December	CLOSED - EMERGENCIES ONLY
Monday 1 January	CLOSED - NO SERVICE
Tuesday 2 January	CLOSED - NO SERVICE
Wednesday 3 January	CLOSED - EMERGENCIES ONLY
Thursday 4 January	CLOSED - EMERGENCIES ONLY
Friday 5 January	CLOSED - EMERGENCIES ONLY

Cover for both offices will be provided from Milford Chambers, Christchurch. For the emergency days, patients should use the following contact details for emergency requests:

Mobile (Text or Voice): 027 355 3041

Email: reception@scip.co.nz

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) will not be answered during these times; please only use those contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed, however any messages will only be actioned on the days listed as EMERGENCIES ONLY.

Please Note:

- Emergency requests include spare parts and loan devices only
- Clinic appointments will not be available at these times
- Patients with requests for batteries should ensure they have sufficient over the holiday period as these will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Best Wishes for a Merry Christmas and a Happy New Year from everyone at SCIP

