



Southern Cochlear Implant Programme Christmas and New Year Hours 2019 - 2020

SCIP offices in both Wellington and Christchurch will **close at 5.00pm on Monday 23 December 2019**. Both offices will **re-open at 8.30am on Monday 6 January 2020**. Some restricted services are available during office closure, with the exception of weekends and public holidays.

We will be on restricted hours over the Christmas and New Year break

Monday 23 December	Clinics Close 5.00pm
Tuesday 24 December	CLOSED - EMERGENCIES ONLY
Wednesday 25 December	CLOSED - NO SERVICE
Thursday 26 December	CLOSED - NO SERVICE
Friday 27 December	CLOSED - EMERGENCIES ONLY
Monday 30 December	CLOSED - EMERGENCIES ONLY
Tuesday 31 December	CLOSED - EMERGENCIES ONLY
Wednesday 1 January	CLOSED - NO SERVICE
Thursday 2 January	CLOSED - NO SERVICE
Friday 3 January	CLOSED - EMERGENCIES ONLY

Cover for both offices will be provided from Milford Chambers, Christchurch. For the emergency days, patients should use the following contact details for emergency requests:

Mobile (Text or Voice): **027 355 3041**

Email: **reception@scip.co.nz**

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) will not be answered during these times; please only use those contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed, however any messages will **only be actioned** on the days listed as **EMERGENCIES ONLY**.

Please Note:

- Emergency requests include spare parts and loan devices only
- Clinic appointments will not be available at these times
- Patients should ensure they have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Best Wishes for a Merry Christmas and a Happy New Year from everyone at SCIP