



Southern Cochlear Implant Programme Christmas and New Year Hours 2020 - 2021

SCIP offices in both Wellington and Christchurch will **close at 12.00pm on Thursday 24 December 2020**. Both offices will **re-open at 8.30am on Tuesday 5 January 2021**. Some restricted services are available during office closure, except weekends and public holidays.

Thursday 24 December	Clinics Close 12.00pm
Friday 25 December	CLOSED - NO SERVICE
Monday 28 December	CLOSED - NO SERVICE
Tuesday 29 December	CLOSED - EMERGENCIES ONLY
Wednesday 30 December	CLOSED - EMERGENCIES ONLY
Thursday 31 December	CLOSED - EMERGENCIES ONLY
Friday 1 January	CLOSED - NO SERVICE
Monday 4 January	CLOSED - NO SERVICE
Tuesday 5 January	Clinics Open 8.30am

Cover for both offices will be provided from Milford Chambers, Christchurch. For the emergency days, patients should use the following contact details for emergency requests:

Mobile (Text or Voice): **027 355 3041**

Email: **reception@scip.co.nz**

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) will not be answered during these times; please only use those contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed, however any messages will **only be actioned** on the days listed as **EMERGENCIES ONLY**.

Please Note:

- Emergency requests include spare parts and loan devices only
- Clinic appointments will not be available at these times
- Patients should ensure they have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Best Wishes for a Merry Christmas and a Happy New Year from everyone at SCIP.