



Southern Cochlear Implant Programme Christmas and New Year Hours 2021- 2022

SCIP offices in both Wellington and Christchurch will **close at 5.00pm on Thursday 23 December 2021**. Both offices will **re-open at 8.30am on Monday 10 January 2022**. Some restricted services are available during office closure, except weekends and public holidays.

Friday 24 December CLOSURE - EMERGENCIES ONLY

Monday 27 December CLOSURE - NO SERVICE

Tuesday 28 December CLOSURE - NO SERVICE

Wednesday 29 December CLOSURE - EMERGENCIES ONLY

Thursday 30 December CLOSURE - EMERGENCIES ONLY

Friday 31 December CLOSURE - EMERGENCIES ONLY

Monday 3 January CLOSURE - NO SERVICE

Tuesday 4 January CLOSURE - NO SERVICE

Wednesday 5 January CLOSURE - EMERGENCIES ONLY

Thursday 6 January CLOSURE - EMERGENCIES ONLY

Friday 7 January CLOSURE - EMERGENCIES ONLY

Monday 10 January Clinics Open 8.30am

Cover for both offices will be provided from **Queen's Drive, Wellington**. For the emergency days, patients should use the following contact details for emergency requests:

Mobile (Text or Voice): 027 589 9853

Email: SCIP.Wellington@scip.co.nz

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) **will not be answered** during these times; please only use those contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed, however any messages will **only be actioned** on the days listed as **EMERGENCIES ONLY**.

Please Note:

- Emergency requests include spare parts and loan devices only
- Clinic appointments will not be available at these times
- Patients should ensure they have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Best Wishes for a Merry Christmas and a Happy New Year from everyone at SCIP.