

Southern Cochlear Implant Programme Christmas and New Year Hours 2022-23

SCIP offices in both Wellington and Christchurch will close at 5.00pm on Thursday 22nd December 2022. Both offices will re-open at 8.30am on Monday 9 January 2023. Some restricted services are available during office closure, except weekends and public holidays.

Thursday 22 December	Clinic closes 5pm
Friday 23 December	CLOSED - EMERGENCIES ONLY
Monday 26 December	CLOSED - NO SERVICE – Statutory holiday
Tuesday 27 December	CLOSED - NO SERVICE – Statutory holiday
Wednesday 28 December	CLOSED - EMERGENCIES ONLY
Thursday 29 December	CLOSED - EMERGENCIES ONLY
Friday 30 December	CLOSED - EMERGENCIES ONLY
Monday 2 January	CLOSED - NO SERVICE – Statutory holiday

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Tuesday 3 January	CLOSED - NO SERVICE – Statutory holiday
Wednesday 4 January	CLOSED - EMERGENCIES ONLY
Thursday 5 January	CLOSED - EMERGENCIES ONLY
Friday 6 January	CLOSED - EMERGENCIES ONLY

Monday 9 January Clinics Open 8.30am

Cover for both offices will be provided from **Queen's Drive, Wellington.** For the emergency days, patients should use the following contact details for emergency requests:

Mobile (Text or Voice): 027 589 9853

Email: SCIP.Wellington@scip.co.nz

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) **will not be answered** during these times; please only use those contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed, however any messages will **only be actioned** on the days listed as **EMERGENCIES ONLY.**

Please Note:

- Emergency requests include spare parts and loan devices only
- Clinic appointments will not be available at these times
- Patients should ensure they have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Meri Kirihemete