



Southern Cochlear Implant Programme Christmas and New Year Hours 2023 -24

SCIP offices in both Lower Hutt and Christchurch will **close at 5.00pm on Thursday 21st December 2023**. Both offices will **re-open at 8.30am on Monday 8 January 2024**. Some restricted services are available week days during office closure, except for public holidays.

Thursday 21 December	Clinic closes 5pm
Friday 22 December	CLOSED - EMERGENCIES ONLY
Monday 25 December	CLOSED - NO SERVICE – Statutory holiday
Tuesday 26 December	CLOSED - NO SERVICE – Statutory holiday
Wednesday 27 December	CLOSED - EMERGENCIES ONLY
Thursday 28 December	CLOSED - EMERGENCIES ONLY
Friday 29 December	CLOSED - EMERGENCIES ONLY
Monday 1 January	CLOSED - NO SERVICE – Statutory holiday
Tuesday 2 January	CLOSED - NO SERVICE – Statutory holiday
Wednesday 3 January	CLOSED - EMERGENCIES ONLY
Thursday 4 January	CLOSED - EMERGENCIES ONLY
Friday 5 January	CLOSED - EMERGENCIES ONLY
Monday 8 January	Clinics Open 8.30am

Cover for both offices will be provided from our **Queen's Drive, Lower Hutt** office. For the emergency days, people should use the following contact details for emergency requests:

Mobile (Text or Voice): 027 589 9853

Email: SCIP.Wellington@scip.co.nz

The Milford Chambers and Queens Drive office numbers (03 355 3041, 0800 500 405; 04 5899853, 0800 504 405) **will not be answered** during these times. Please only use the contact details above.

Messages can be left at the mobile number or email address listed above when the office is closed, however messages will **only be actioned** on the days listed as **EMERGENCIES ONLY**.

Please Note:

- Emergency requests include spare parts and loan devices only.
- Clinic appointments will not be available from 22 December to 5 January.
- Ensure you have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or Pharmacies.

Meri Kirihimete me ngā mihi o Tau Hou
We wish everyone a Merry Christmas and Happy New Year