



## Southern Cochlear Implant Programme Christmas and New Year Hours 2024-25

SCIP offices in both Wellington and Christchurch will **close at 5pm on Friday 20 December 2024**. Both offices will **re-open at 8.30am on Monday 6 January 2025**. Some restricted services are available during office closure, except for weekends and public holidays.

Friday 20 December	CLINICS CLOSE 5pm
Monday 23 December	CLOSED – EMERGENCIES ONLY
Tuesday 24 December	CLOSED – EMERGENCIES ONLY
Wednesday 25 December	CLOSED – NO SERVICE – Statutory holiday
Thursday 26 December	CLOSED – NO SERVICE – Statutory holiday
Friday 27 December	CLOSED – EMERGENCIES ONLY
Monday 30 December	CLOSED – EMERGENCIES ONLY
Tuesday 31 December	CLOSED – EMERGENCIES ONLY
Wednesday 1 January	CLOSED – NO SERVICE – Statutory holiday
Thursday 2 January	CLOSED – NO SERVICE – Statutory holiday
Friday 3 January	CLOSED – EMERGENCIES ONLY
Monday 6 January	CLINICS OPEN 8.30am

Cover for both offices will be provided from **Queens Drive, Wellington**. For the emergency days, patients should use the following contact details for emergency requests:

- Mobile (text or voice): **027 589 9853**
- Email: [scip.wellington@scip.co.nz](mailto:scip.wellington@scip.co.nz)

The Milford Chambers and Queens Drive office numbers will not be answered during these times. Please use the contact details above.

Patients can leave a message at the mobile number or email address listed above when the office is closed; however, any messages will **only be actioned** on the days listed as EMERGENCIES ONLY.

Please note:

- Emergency requests include spare parts and loan devices only.
- Clinic appointments will not be available at these times.
- Patients should ensure they have sufficient batteries for the holiday period as requests for batteries will not be actioned.
- Batteries can be sourced from local Audiology clinics or pharmacies.

Meri Kirihimete me ngā mihi o Tau Hou  
We wish everyone a Merry Christmas and Happy New Year