



Christmas and New Year hours (2025/2026)



SCIP offices in both Christchurch and Wellington will close at **5pm on Tuesday 23 December 2025**. Both offices will re-open at **8.30am on Monday 5 January 2026**. Emergency services are available during the office closure, except for weekends and public holidays.

Tuesday 23 December	CLINICS CLOSE 5.00pm
Wednesday 24 December	CLOSED – EMERGENCIES ONLY
Thursday 25 December	CLOSED – NO SERVICE – Statutory holiday
Friday 26 December	CLOSED – NO SERVICE – Statutory holiday
Monday 29 December	CLOSED – EMERGENCIES ONLY
Tuesday 30 December	CLOSED – EMERGENCIES ONLY
Wednesday 31 December	CLOSED – EMERGENCIES ONLY
Thursday 1 January	CLOSED – NO SERVICE – Statutory holiday
Friday 2 January	CLOSED – NO SERVICE – Statutory holiday

Cover for both offices will be provided from our **Christchurch office**. For the emergency days, patients should use the following contact details for emergency requests:

- Mobile (text or voice): **027 355 3041**
- Email: **reception@scip.co.nz**

Patients can leave a message at the mobile number or email address during weekends and statutory holidays; however, any messages will **only be actioned** on the days listed as **EMERGENCIES ONLY**.

The landline numbers at both clinics will not be answered or monitored during these times. Please use the contact details in the previous paragraph.

Please note:

- *Emergency requests include essential spare parts and loan devices only.*
- *Clinic appointments will not be available at these times.*
- *Please ensure you have sufficient batteries and dry briks for the holiday period as requests for these will not be actioned. Batteries can be sourced from pharmacies and local audiology clinics.*

Meri Kirihimete me ngā mihi o Tau Hou
We wish everyone a Merry Christmas and Happy New Year